

## **FREEDOM OF INFORMATION REQUEST – FOI 682**

### Question:

Under the FOI can you provide me with any copies of any documentation, email, minutes etc of any instructions issued over the last 3 years to those running your official twitter account.

### Answer:

The information requested regarding documentation may include Twitter Policy which is already published on the PCC's website, therefore there is no obligation for the PCC's office to supply the information you have requested. The exemption applicable to this information is Section 21: Information reasonably accessible by other means. This is an absolute and class based exemption and as such does not require a harm and public interest test.

To help you navigate to the relevant Twitter Policy document, the link is provided below:

[Twitter Policy - Official profile of the Avon and Somerset Police and Crime Commissioner](#)

The cost of providing you with the full information requested is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It is estimated that it would cost at least £450 to comply with your request, including checking all documentation and all available emails for any instructions issued over the last 3 years – either financial years of calendar years - to those running the PCC's official twitter account, including the PCC. In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice in this respect.

You may wish to refine and resubmit your request so that it reduces the costs shown above.