

Name of the provision	Provider name	What is the focus/main issues addressed by the provision? (*see examples above)	Who is the provision aimed at? (* see examples above)	How is the provision delivered? (* see examples above)	Annual cost of the provision	Contract/ licence end date
Control Room Mental Health Triage	Avon and Wiltshire Partnership (AWP)	The Office of the Police and Crime Commissioner (OPCC hereafter) co-commission a dedicated phone-line called the Control Room Mental Health Triage service manned by mental health professionals. These professionals provide advice to police when police are considering the use of a section 136. The service also aims to provide support to police when they are brought into contact with individuals who have a mental health need that is not considered section 136 applicable. Accordingly, police can call the triage phone-line to seek support	The service provides support for police in relation to any member of the public in the designated area that is brought into contact with the police and is showing a mental health need; the following local authority areas within Avon and Somerset are included in the designated area: Bristol, North Somerset, Somerset, South Gloucestershire, Bath and North East Somerset.	Via phone-line consultation with a mental health professional employed by Avon and Wiltshire Partnership.	£252,477.00 of which the OPCC contributes £122,064.00.	31/03/21 with +1 year extension expected to 31/03/22

		from a mental health professional to assist decision-making in both high-risk and lower-risk cases, to improve outcomes for those suffering with mental ill health.				
Liaison and Diversion Custody and Courts – the ASCC service (Advice Support Custody and Courts)	AWP in partnership with Sompar	This service provides assessment and referrals (into community based service provision) for vulnerable individuals throughout the criminal justice system from police custody, voluntary attendees and courts. The service works with individuals who are vulnerable due to their mental health, learning disability or substance misuse issues and provides referrals onto relevant support agencies as well as	Adults and Youths presenting with MH and substance misuse needs in custody or going through the court system.	One to one (one off) intervention, signposting and one to one support via peer mentors.	This is co-commissioned between NHSE and OPCC; NHSE contribution: £1,396,579 OPCC contribution: £553,421	31/03/23

		<p>providing expert input into court reports.</p> <p>They also offer a peer mentor service to guide individuals through the court process and to offer support with their wider needs. As well as this they offer a female specific pathway to support women who require tailored support.</p>				
MH ISVA (independent sexual violence advisor)	Safelink	<p>Reporting to the police and navigating the criminal justice process is often daunting and overwhelming which is compounded if you have a mental health problem.</p> <p>Communication difficulties can affect whether victims are understood or believed and they can be seen as unreliable witnesses. In these cases,</p>	victims of sexual violence	One-to-one casework to suit the individual's needs.	This proportion of the ISVA service is £41,769 per annum	31/03/2022

		specialist face-to-face ISVA support, delivered at the victim's required pace helps keep them engaged and helps achieve positive outcomes.				
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