

10th June 2021
CON-29980/RM

Sent via email [REDACTED]

Dear [REDACTED]

RE: FREEDOM OF INFORMATION REQUEST – FOI865– CON-029980

Avon and Somerset Police and Crime Commissioner's (PCC's) office have now completed the search for the information which you requested on the 14 May 2021.

INFORMATION PROVIDED

A response to your request for information is provided below, with answers in blue.

1. Please could I request under the Freedom of Information Act all forms of qualitative and quantitative research you have undertaken (surveys, focus groups, depth interviews) that have focused on public or victim perceptions of policing generally or your force specifically, covering 2019 and 2020 calendar years.

From consulting with OPCC staff, I have been able to identify the following surveys that took place in the years 2019 and 2020 that are relevant to your request. An analysis for 3 of the 4 surveys is available and has been emailed to you separately:

- **2018/19 - Police and Crime Telephone Survey**
- **2020/21 - Police and Crime Telephone Survey (an analysis of questions relating to perceptions of policing and summary data provided)**
- **2020 - OPCC online survey (analysis provided)**
- **2020 - Precept Survey (analysis provided)**

If you are unhappy about how your request has been handled and wish to make a complaint or request a review of the decision then you should write to:

The Interim Chief Executive
Avon and Somerset Police and Crime Commissioner's Office
Valley Road
Portishead
Bristol
BS20 8JJ

Please note, Avon and Somerset Police and Crime Commissioner's office provides you with the right to request a re-examination of your case under its review procedure. The appeals document is attached for your reference.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by Avon and Somerset Police and Crime Commissioner's office. The Information Commissioner can be contacted at: <http://ico.org.uk/>.

Yours sincerely,

Freedom of Information Officer

Avon and Somerset Police and Crime Commissioners Office