



**PCC DECISION**

**REF 2021/015**

**Decision Title:**

ERP Futures Outline Business Case

**Decision summary:**

An Outline Business Case (OBC) has been developed, considered and approved. This enables the Constabulary to progress its ERP Futures programme of work through a procurement stage and produce a Final Business Case (FBC) which will be returned for decision by the PCC in 2022.

**Background or reference to supporting papers:**

Avon and Somerset Constabulary (ASC) have an emerging need to determine the future of their aging Enterprise Resource Planning (ERP) system and its unsupported Duty Management System (DMS).

An Outline Business Case has been developed over the summer and autumn of 2021 to consider the future of our core ERP and DMS systems, as well as a number of secondary systems which may or may not be capable of being brought into scope depending on the ultimate solution which is chosen. This work has been brought together under the "ERP Futures Programme".

The principle objective of this work will be to implement integrated Finance, HR and Rostering solutions that enable ASC to deliver outstanding policing services, facilitated by insight driven decision making and promote an efficient and enhanced end user experience.

The OBC has considered a long-list of eight options against both spending objectives (effectiveness, efficiency, compliance and economy), as well as against our critical success factors (strategic fit, functionality, achievability, affordability, continuity, adaptability and capability).

The OBC shortlisted four of these options, including a do nothing option as a baseline and a do minimum option as a comparator. The OBC has narrowly identified a preference for a single software as a service core ERP + duty management system. However, it is acknowledged that through market engagement it may be that there are some point solutions outside of a core ERP offering which we would want to retain. This therefore will be a focus of our determinations through the next stage prior to presentation of a clear recommendation in a final business case.

The cost and affordability of the proposal has been considered and presented within the OBC, and this has been included within our draft financial plans at this stage. It is recognised that these will be refined through the next stage prior to presentation of the final business case.

There is a strong expectation that this programme will deliver both cashable and non-cashable benefits. The OBC acknowledges and commits to the need for benefits to be identified, and these will be more fully developed through the next stage prior to presentation of the final business case.

The ERP Futures programme board will provide the governance and oversight through the next stages of this work.

**Avon and Somerset Police & Crime Commissioner**

I confirm I have considered whether or not I have any declarations of disclosable interest in this matter. Any such interests are disclosed.

*The above request has my approval.*



**Police & Crime Commissioner for Avon & Somerset**

**CFO Signatures**

*(OCC CFO required if decision requested or presented for approval by Constabulary)*

**Date** 1<sup>st</sup> December 2021



**PCC CFO**

**OCC CFO**

**Other relevant lead officer as required**

*(e.g. PCC CEO, COG lead)*

**Date**

<b>Job title</b>	<b>Name</b>	<b>Signature</b>