Avon and Somerset Constabulary

Business Crime Plan 2022-2025

Working with local Business to reduce the harm that can be devastating to the business community by preventing and detecting crime whilst improving Public Confidence

Business Crime Definition

Following consultation by the National Business Crime Centre (NBCC), the National Police Chiefs' Council has agreed the following definition for business crime, coming in to effect from June 2019.

Any criminal offence where a business, or person in the course of their employment, and because of that employment, is the victim.

ASC Business Crime Performance

The progress of this plan will be monitored and measured through the use of Crime Data Analysis and Community Satisfaction, by utilising Qlik Sense and receiving feedback form our Business Community.

This monitoring process will be carried out on a yearly basis and reported back to ASC and Business Community through the Constabulary Management Board and Business Crime Forum. A current assessment of performance has been captured and will be used to measure future success against.

Business Crime core thematic Pillars

Partnership/ Response	Crime & Disorder	Crime Prevention	Counter Terrorism
1. Response – Timely & Effective 2. Demand Management 3. Local Engagement Strategy 4. Data Sharing GDPR compliant 5. Effective Incident reporting 6. Focus on Harm not financial impact 7. BCRP integration 8. Partnership calibration 9. Victim Care	1. Retail theft 2. Violence against Retail workers 3. Fraud / Cyber Crime 4. Anti Social Behaviour • Street Community • Begging • Drug & Alcohol abuse • Graffiti 5. Organised Crime 6. Night Time Economy 7. Crime Investigation	1. Offender Management approach 2. Use of ASB Legislation 3. Target Hardening 4. CCTV 5. Local problem Solving Plans 6. Partnership Training	1. CTSA's 2. Crowded Place Management 3. ACT Awareness 4. Project Servator

How will we achieve this?

Partnership & Response	Crime and Disorder
• Develop deployment Policy focussed on harm caused not Financial loss • Local Neighbourhood Policing to establish Engagement Strategy and deliver effective visible Policing • Agree to GDPR compliant data sharing to maximise enforcement and reduce harm • Develop option for direct crime recording to reduce double keying and improve crime reporting • Develop Local relationships with BCRP's to support business community, identifying local dedicated Business Crime Leads • Work with Partners to build trust and confidence • Promote Cyber Resilience Centre membership to safeguard against Cyber attacks	• Identify & learn from National best practice to disrupt and reduce retail crime • Raise awareness and focus on the national issue of Assaults on Retail staff, whilst providing the victims with the care they require • Work with local partners to reduce the harm caused by a wide range of ASB, and utilise legislation to reduce the harm caused • Recognise Organised Retail Crime, and develop local strategies to target on line handling sites to disrupt criminality • Develop effective Crime Investigation implementing direct crime recording, and on line CCTV uploading. • Focus on offenders causing the most harm rather than volume of crime.

How will we achieve this?

Crime Prevention	Counter Terrorism
• Develop an Offender Management approach to retail crime, utilising ASB legislation reduce harm caused by the most harmful offenders • Make use of CPNs, CPWs and CBOs to stop crime before it happens • Working with Crime Reduction Officers to support business to carry out target hardening • Use CCTV to deploy Police, security and partners to disrupt persons intent on causing harm • Dedicated Business Crime Lead to work with BCRPs to develop PSPs to recuse crime and harm in high crime areas, and key demand locations • Support Business and BCRPs to deliver training for staff to disrupt and deter rather than react to Criminal Behaviour • Develop working practices to maximise use of Shop Net radio systems to prevent crime • Improve Intelligence sharing and process for persistent offenders and Organised Crime	• Work with Counter Terrorism Security Advisors to support local business in all aspects of Counter Terrorism • Work with CTSAs to review Counter Terrorism protective security at crowded spaces • Deliver regular ACT awareness training through the dedicated Business Crime Leads • Explore opportunities to expand Project Servator deployments to all BCRP areas

Aims and Ambitions by 2025

- Improve Data Recording for Business Crime, and develop through Qlik Sense apps to drive a performance framework
- Establish Data Sharing agreements with all BCRPs, creating a platform to target offenders and reduce harm
- Establish Direct Crime entry to niche, to improve Retail Crime recording
- Establish CCTV internet uploading for all Business large or small, to support more crimes being investigated to bring offenders to justice
- Manage demand at high demand locations reducing harm to victims to support constabulary demand management plans
- Build and create strong effective and sustained relationships with our Business Crime Reduction Partnerships
- Embed local businesses with in local Policing to deliver the Business Crime Plan
- Improve Business communities trust and confidence in Police to respond and investigate crime whilst supporting all business large or small

Governance

- This plan and its aims and objectives are written in support of ASC's Police and Crime Plan. This plan should not be viewed in isolation but as a key component of ASC's response to crime reporting, investigation and prevention, with particular reference made to ASC's Deployment and Crime Allocation Procedural Guidance.

- ASC's Business Crime Plan is owned by the Force lead for Business Crime (currently Chief Inspector Rob Cheeseman). The plan will be annually reviewed or earlier if considered necessary

- ASC's Business Crime Plan has been developed in partnership with local business and the following partners have a role for the successful delivery of the plan, members of the Business Crime Forum (BCF), Local Business Crime Reduction Partnerships, Business Improvement Districts and other local Business representative groups

- Delivery on the Aims and Ambitions will be achieved through the BCF, with members taking responsibility to deliver on the plan through local ownership and delivery on priorities. Action owners will be responsible for providing evidence-based progress reports at the quarterly BCF

- Force wide progress on the Aims and Ambitions will be reported to the Constabulary Management Board, and Police and Crime Board Meetings as required. The Force lead is responsible for preparation, completion and presentation of the reports