

2nd March 2022
FOI905 – CON-31998/BM

Sent via email – [REDACTED]

Dear [REDACTED],

RE: FREEDOM OF INFORMATION REQUEST – FOI905 – CON-31998

Avon and Somerset Police and Crime Commissioner's (PCC's) office have now completed the search for the information which you requested on the 4th February 2022.

Your request:

Please could you answer the below questions for the following calendar years: 2018, 2019, 2020 and 2021.

1) How many complaints or conduct matters (please distinguish between the two) against your Police and Crime Commissioner (PCC) were recorded by your crime panel over the requested period? Please can you break down Q1 into: the date (DD/MM/YYYY) the complaint or conduct matter was first recorded, the nature of the complaint or conduct matter, the name of the PCC that the complaint or conduct matter was directed at, the outcome/local resolution of the complaint (ones not referred to the IOPC for further investigation).

2) How many complaints or conduct matters against your PCC were deemed serious enough to transfer to the IOPC?. Please break down this question into the nature of the complaint or conduct matter, the name of the PCC it related to and the length of time in days it took for your panel to refer the allegation(s) to the IOPC from the day it was first brought to your attention.

3) Please tell me how many complaints or conduct matters were 'referred' back to the panel, stating why it was referred back and what resolution you subsequently agreed as a panel to deal with the misconduct allegation internally.

Our response:

- 1) This information can be found within the OPCC Standing Complaints Report which is published on the Somerset County Council website by the Avon and Somerset Police and Crime Panel. Please click on the following link to access this information [Somerset County Council](#). Select 'Browse meetings and agendas for this committee', select 'Agenda' for each meeting and scroll down to find the 'Standing Complaints Report' PDF document.

- 2) 5 cases were referred to the IOPC over the time period specified (see the Standing Complaints Report's). The Avon and Somerset Police and Crime Panel are responsible for referring allegations to the IOPC, therefore further information is not held by the OPCC.
- 3) IOPC referral data is not held by the OPCC. This information is held by the Avon and Somerset Police and Crime Panel.

Additional information in relation to your request, may be held by the Avon and Somerset Police and Crime Panel.

If you are unhappy about how your request has been handled and wish to make a complaint or request a review of the decision then you should write to:

Chief of Staff
Avon and Somerset Police and Crime Commissioner's Office
Valley Road
Portishead
Bristol
BS20 8JJ

Please note, Avon and Somerset Police and Crime Commissioner's office provides you with the right to request a re-examination of your case under its review procedure. The appeals document is attached for your reference.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by Avon and Somerset Police and Crime Commissioner's office. The Information Commissioner can be contacted at: <http://ico.org.uk/>.

Yours sincerely,

Freedom of Information Officer

Avon and Somerset Police and Crime Commissioners Office