

**Quarterly COG/PCC meeting**  
**15<sup>th</sup> June 2016**  
**Notes**

**1. Welcome**

SM opened the meeting, welcoming all and outlined the new priorities for the new PCC term, namely: SM will be a fierce advocate for victims; supporting local teams; working with Andy as Chief Constable; representative workforce; working together effectively with partners, criminal justice system – all with a view to making residents Feel Safe and Be Safe.

SM expressed some concerns regarding low staff engagement as shown by the staff survey and the high level of demand.

**2. Priorities**

**a) Anti-Social Behaviour**

The ASB report was discussed. The Delivery Plan is too complicated – this is being reviewed and revised. There is better understanding by staff regarding classifying incidents as crime or ASB. There is a need for officers to do immediate follow up phone calls to victims to offer reassurance. There is some inconsistency around the Force with processes. It is difficult to know what causes this – all officers have received the same training. This is being reviewed.

**b) Burglary**

The Burglary report was discussed. An improvement is being seen in Fully Resolved rates though it is early days and there are still some issues for the team to tackle. Predictive Analytics will help to identify existing and emerging cohorts. It was noted that there are not that many analysts across the Force at the moment. The number of footwear submissions has increased which is helping with identifying suspects. A mentoring programme has been introduced in Convict Department.

There has been some significant activity in the Rogue Traders area – a number of burglary teams have been arrested. Need to fully understand what victims need – a detection is not always expected – they just want to know that someone is doing something.

**c) Violence Against Women and Children**

The VAWC report was discussed. There has been a significant increase in reporting and an increase in the completion of DASH reports. Training is ongoing regarding dealing with coercive behaviour. The victim satisfaction survey is being revisited. Bristol University have undertaken some research with victims – findings expected in September/October. Research is also being done by UWE across the Domestic Abuse portfolio.

**d) Victims**

The Victims report was discussed. There has been a dip in allocations to Lighthouse following the system change, this is being explored. Victim satisfaction continues to fall

slightly. There has been a lot of progress regarding Lighthouse Victim feedback with the victim reference group – this has been good so far. Court is proving to be the area of lowest victim satisfaction, working with CPS on this. Victims stated it was important to get feedback from vulnerable victims too – otherwise risk disempowering them more.

#### **e) Road Safety**

The Roads report was discussed. There have been reductions in the number of killed and seriously injured on roads so far this year - good news – need to understand why – is it the efforts of partners or our efforts with driver behaviour campaigns or road engineering.

Data quality of collision files is improving.

Still working with Bristol to get speed cameras switched on – BT are responsible for some of the delays.

There was some discussion regarding naming drivers convicted of drink driving – may be more impactful to name the few particularly noteworthy cases, such as the person stopped doing 6mph on the motorway.

It was noted that it is mostly younger drivers who are killed or seriously injured so it is important to target them for education.

### **3. Police and Crime Plan**

The consultation plans for the new Police and Crime Plan for this PCC term were discussed. There will be a joint working group from the OPCC and the Constabulary. It is intended to consult the public and partners as widely as possible

### **4. Crime Recording**

The Inspection team will be in the Constabulary during July – early indications seem positive. Feedback is expected after the initial dip sampling exercise.

### **5. Qlik Sense**

The PCC received a demonstration of the new application to monitor demand, allocation and deployment. This has just launched in the Communications Department and has been well received so far, updating regularly to almost be in real time. It is planned to be rolled out to Investigations next.